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Professional Profile

Principal Cloud Solutions Architect with 16+ years of experience across enterprise infrastructure, Microsoft Azure, Microsoft 365, cybersecurity, DevOps and cloud transformation. I design secure, scalable and AI-ready Microsoft Cloud platforms that combine Azure landing zones, Microsoft 365 collaboration, Microsoft Entra identity, Defender security, Purview governance, automation and resilient operating models. Known for translating business and regulatory requirements into practical architectures, implementation roadmaps and measurable technical outcomes.

Microsoft Cloud Architecture

Azure landing zones, hybrid cloud, governance, resilience and workload modernization.

DevOps & Platform Engineering

GitHub, Azure DevOps, CI/CD, Bicep, Terraform, ARM, AKS, containers and policy-driven deployments.

AI-Ready Foundations

Identity, data governance, security posture and automation patterns that prepare environments for Copilot and Azure AI adoption.

Security & Compliance

Zero Trust, MFA, RBAC, Defender, endpoint security, monitoring, access governance and risk-aligned controls.

Microsoft 365 & Identity

Entra ID, Conditional Access, Intune, SharePoint Online, Teams, Exchange Online, OneDrive, Defender and Purview.

Commercial Delivery

Stakeholder advisory, architecture governance, pre-sales support, documentation, mentoring and continuous improvement.

Core Technical Expertise

Azure Architecture

- Landing zones, subscriptions, management groups, Azure Policy and RBAC
- Networking, hub-spoke, VPN/ExpressRoute, load balancing and hybrid connectivity
- Compute, storage, Azure Virtual Desktop, backup, ASR and disaster recovery
- Azure Monitor, Log Analytics, alerting, cost optimization and governance

Microsoft 365 & Entra

- Microsoft Entra ID, Conditional Access, MFA, identity governance and hybrid identity
- Exchange Online, SharePoint Online, Teams, OneDrive and collaboration architecture
- Microsoft Intune, device management, compliance policies and endpoint baselines
- Microsoft Purview, Defender, data protection and Copilot readiness foundations

AI, DevOps & Security

- Azure AI solution design, AI-ready architecture and secure automation patterns
- GitHub, Azure DevOps, CI/CD pipelines, release strategy and secure delivery
- Infrastructure as Code with Bicep, Terraform and ARM templates
- Kubernetes/AKS, containers, Defender, Zero Trust and operational security

Certifications

Microsoft Certified: Azure Solutions Architect Expert

AZ-305

Microsoft Certified: Azure AI Engineer Associate

AI-102

Microsoft Certified: Azure Administrator Associate

AZ-104

Microsoft Certified: Cybersecurity Architect Expert

SC-100

Microsoft Certified: Azure Security Engineer Associate

AZ-500

Certified Kubernetes Administrator

CKA - The Linux Foundation

Microsoft Certified: DevOps Engineer Expert

AZ-400

Microsoft Certified: Identity and Access Administrator Associate

SC-300

ITIL Foundation

v3

Professional Experience

MCS Ltd | Principal Cloud Solutions Architect

FEB 2024 - PRESENT

Cayman Islands, Caribbean

- Design and deliver secure, scalable Microsoft Cloud architectures across Azure, Microsoft 365 and hybrid environments.
- Translate business, regulatory and operational requirements into architecture roadmaps, technical blueprints and implementation plans.
- Architect AI-ready foundations by strengthening identity, access, data governance, permissions, security posture and automation readiness.
- Design Azure landing zones, network topologies, governance models, monitoring, backup, disaster recovery and cost management approaches.
- Modernize Microsoft 365 environments across Entra ID, Exchange Online, SharePoint Online, Teams, OneDrive, Intune, Defender and Purview.
- Guide DevOps and automation practices using GitHub, Azure DevOps, CI/CD pipelines, Bicep, Terraform and policy-driven deployment patterns.
- Provide technical leadership, mentoring, solution assurance, stakeholder advisory, documentation and continuous improvement across cloud engagements.

Technology focus: Azure, Microsoft 365, Microsoft Entra ID, Defender, Purview, Intune, Teams, SharePoint Online, Exchange Online, GitHub, Azure DevOps, Bicep, Terraform, AVD, ASR, Azure Monitor.

Orange Business Services / Basefarm | Cloud Architect

APR 2021 - DEC 2023

Amsterdam, Netherlands

- Provided cloud architecture input to sales activities, customer presentations, bids and secure customer acquisition initiatives.
- Led the technical design of new cloud solutions and product improvements while driving innovation across public cloud services.
- Mentored cloud engineers, established best practices and promoted consistent architecture patterns across teams.
- Ran Well-Architected Framework reviews and acted as a public cloud subject matter expert for key technical areas.
- Improved cooperation across public cloud teams to reduce handover friction and support smoother go-live activities.

Technology focus: Azure architecture, Well-Architected reviews, public cloud advisory, governance, secure design, cloud operations and engineering mentorship.

OGD | Senior Cloud Engineer

DEC 2020 - MAR 2021

Rotterdam, Netherlands

- Managed and maintained Azure Virtual Desktop infrastructure for a major customer environment.
- Deployed advanced Windows Virtual Desktop solutions using Microsoft Endpoint Manager and integrated new Azure platform capabilities.
- Managed Azure virtual network connectivity using ExpressRoute into the client on-premises environment.
- Designed a hub-spoke Azure subscription model and supported high-level troubleshooting and after-hours support.
- Created SOPs and tested CI/CD pipeline improvements in Azure DevOps.

Technology focus: Azure Virtual Desktop, Microsoft Endpoint Manager, ExpressRoute, hub-spoke networking, Azure subscriptions, SOPs and CI/CD.

Cyberlogic | Senior Escalations Engineer - Tier 2

FEB 2019 - NOV 2020

Cape Town, South Africa

- Served as technical lead on Azure projects and supported complex infrastructure, cloud and security escalations.
- Led critical incident response, advanced troubleshooting, post-mortem reviews and root cause analysis activities.
- Identified escalation process improvements, contributed to the central knowledgebase and proposed support tooling enhancements.
- Provided onsite issue resolution, advanced standby support and clear stakeholder communication during service-impacting events.

Technology focus: Azure projects, Windows Server, networking, infrastructure troubleshooting, incident management, RCA and escalation governance.

System5 | Senior IT Engineer / Senior Field Engineer / Systems Administrator

NOV 2016 - JAN 2019

Johannesburg, South Africa

- Installed, maintained and troubleshot server, storage, networking, firewall, wireless and backup solutions.
- Implemented VLANs, firewall policies, wireless access points, server maintenance routines and backup checks.
- Provided customer-focused technical recommendations, employee training, remote support and standby support.

Technology focus: Windows Server, firewalls, VLANs, Unifi wireless, Arcserve backups, storage, networking and endpoint support.

Earlier Career

Company	Role	Location	Dates
WorleyParsons RSA	Senior Desk Side Technician	Johannesburg, South Africa	NOV 2014 - NOV 2016
Oz Technologies	Mid-Level Support Technician	Johannesburg, South Africa	MAY 2013 - SEP 2014
Arctec	Systems Administrator	Johannesburg, South Africa	MAR 2012 - MAR 2013
RealPay	Software Support Analyst	Pretoria, South Africa	AUG 2011 - FEB 2012
DiaMatrix	IT Network Technician	Johannesburg, South Africa	MAR 2011 - MAY 2011
AxxessDSL	IT Support Technician	Port Elizabeth, South Africa	MAY 2010 - FEB 2011

Education, Training & Professional Strengths

Education & Training

- Microsoft Azure and Security certifications - 2019 - 2026
- The Linux Foundation - Certified Kubernetes Administrator - 2021
- HP Centre South Africa - ITIL Foundation v3 - 2016
- Torque IT - MCSA and CompTIA Network+ course completion - 2016
- Grey High School - Senior Certificate - 2007

Professional Strengths

- Strategic cloud architecture and hands-on implementation depth
- Clear communication with executive, technical and non-technical stakeholders
- Strong analytical, troubleshooting and problem-solving mindset
- Reliable, detail-oriented and comfortable in high-impact delivery environments
- Mentoring, documentation, governance and continuous improvement

Target Role Keywords

Principal Cloud Solutions Architect | Microsoft Cloud Architect | Azure Solutions Architect | Cloud Security Architect | Microsoft 365 Architect | DevOps Platform Architect | AI-Ready Cloud Architect | Cloud Transformation Consultant | Solution Architect

References

References available on request.